

California Public Utilities Commission  
Consumer Service and Information Division

**Energy Industry**  
**Consumer Contacts - Total Presented by Company and Category**  
**March 2015**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of **March 2015**, broken down by the type of the contact (i.e. Category).

**Table 1 - Energy Industry Contacts:** The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/Pending Assignment			Grand Total	
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total		
GAS909	Alpine Natural Gas Operating Co.#1, LLC	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	
ESP1092	Commerce Energy, Inc.	2	-	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	3
ELC945	Liberty Power Delaware, LLC	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	1
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	119	67	186	46	9	55	16	15	31	8	7	15	5	2	7	51	15	66	4	3	7	367	
ELC901	Pacificorp	-	1	1	-	-	-	2	-	2	-	-	-	-	1	1	1	-	1	-	-	-	5	
ELC902, GAS902, MUL902	San Diego Gas & Electric Company	9	15	24	3	1	4	1	1	2	3	2	5	1	3	4	4	3	7	1	1	2	48	
ELC707	Sonoma Clean Power	-	2	2	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	-	-	-	3	
ELC338, GAS338, MUL338	Southern California Edison Company	69	52	121	16	9	25	5	4	9	15	6	21	3	1	4	28	14	42	1	-	1	223	
GAS904	Southern California Gas Company	51	28	79	18	2	20	9	5	14	1	1	2	-	1	1	42	15	57	1	2	3	176	
GAS905	Southwest Gas Corporation	6	3	9	-	-	-	1	-	1	-	1	1	-	-	-	5	2	7	-	-	-	18	
GAS910	West Coast Gas Company	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1	-	-	-	1	
	<b>Total</b>	256	169	425	83	21	104	34	25	59	27	17	44	9	8	17	132	51	183	8	6	14	846	